

# SANDBAG

59-61 MILFORD ROAD-READING-BERKS-RG1 8LG-UK.

## Hosting Options

There are two main packages that Sandbag provide; shared hosting and dedicated hosting :

1. Shared hosting means you are sharing a high performance web server with other Sandbag clients. Unlike many other hosting companies, the shared servers are high performance 64 bit servers with 2GB Ram installed and high capacity hard drives – meaning your site won't run out of steam if another Sandbag client is using their site heavily.
2. Dedicated hosting means you have your own dedicated web server assigned to you for your sole use. The dedicated servers are high performance 64 bit servers with 2GB Ram installed, with high capacity hard drives. Sandbag can provide Opteron 64 bit servers, with 2GB RAM and high capacity hard drives for your dedicated use.

With Sandbag, you then get the following (all inclusive of the hosting charge) :

- **Domain name hosting** – host your domain name with sandbag and you get as many changes to your DNS record as you need. This means for example, if you need to set up a new subdomain, e.g. [www2.yourname.com](http://www2.yourname.com) as well as [www.yourname.com](http://www.yourname.com) then Sandbag makes the change for free.

Registration of .co.uk domains - £20 per year - min 2 years - includes hosting of the domain.

Registration of .com domains - £20 per year - min 1 years - includes hosting of the domain.

- **Email hosting** – run all your email from the Sandbag Email servers. Sandbag provide an email management console for you meaning if you need say 10 more email addresses, you just log on and add them yourself – no waiting and no extra charges. \*
- **Streaming** – Sandbag runs a high powered streaming server capable of streaming 55 different file formats (for further info, see pg. 3)

- **Search Engine optimisation** – otherwise known as SEO, this is a great benefit that Sandbag hosted customers get for free. Sandbag make numerous efforts to make sure that your site performs better in search engines with your chosen keywords than your competitors. (For more SEO info see pg. 2)
- **FTP** – FTP access is provided free of charge so that you can upload or download files as you wish, so that you are in control of your files. \*
- **Firewall** – All Sandbag servers are securely firewalled. The firewalls can be configured to meet any special requirements you may have (e.g. only have access to certain services from certain IP addresses)
- **SSH/SCP** – Secure shell and file transfer capability is provided free of charge on dedicated hosted servers. SSH and SCP provide encrypted secure file transfers.
- **Backups.** – Sandbag run daily server backups – backups are held for 1 week and are in place for emergencies. If you want backups to be held for longer periods, a charge will be applied.
- **Usage statistics** – graphically based statistics software is made available so that you can see how busy your site is at any time. (Stats. data updated on the hour every hour.)
- **Fairness** – Sandbag will send an automated email to a designated email address when you reach a monthly bandwidth/transfer limit so you are informed straight away that you may be subject to overuse charges. You then can choose to limit some features – e.g. if a streamed video was much more popular than you expected, you can remove it – or you can elect to upgrade to the next hosting level.
- **Support** – Sandbag support is available during office hours. 24/7 support is provided for emergency support and Sandbag customers are provided with mobile numbers to call for out of hours emergencies.
- **Server operating systems** – The shared servers all use FreeBSD UNIX as the operating system. The reason for choosing FreeBSD over Linux is this : The respected netcraft survey lists the top 50 longest running web servers as all running BSD UNIX, the majority being FreeBSD, and the most important thing for a server on the Internet is that it stays in operation 24/7. The dedicated servers can run any operating system of your choice – subject to Sandbag's Security Team approval. Windows based systems will require payment of the various licensing fees.

\* please note : provision of all file/email/streaming upload/download capability is free of charge but any bandwidth used by these services is added to your monthly total for billing purposes\*.

## **POP3 Email addresses**

POP3 is the standard method for collecting email on the Internet (POP3 stands for Post Office Protocol version 3).

## **POP3 Email Aliases**

The normal setup is to get a single POP3 email address and then get unlimited aliases of that email address. This means that all email comes in to a single email account. With Sandbag, you get unlimited real individual POP3 email accounts

## **Streaming**

Sandbag runs a high performance server, capable of handling 55 different file types, including the most popular formats :

Real audio and video up to and including version 10

MP3

MPEG

Quicktime

And many others.

## **HOSTING COSTS**

### **Shared Hosting**

5 GIG BANDWIDTH = £25.00 PER MONTH. OVERAGE CHARGE IS AT THE RATE OF 0.01 pence PER MEG THEREAFTER

10 GIG BANDWIDTH = £50.00 PER MONTH. OVERAGE CHARGE IS AT THE RATE OF 0.01 pence PER MEG THEREAFTER

15 GIG BANDWIDTH = £75.00 PER MONTH. OVERAGE CHARGE IS AT THE RATE OF 0.01 pence PER MEG THEREAFTER

20 GIG BANDWIDTH = £100.00 PER MONTH. OVERAGE CHARGE IS AT THE RATE OF 0.01 pence PER MEG THEREAFTER

### **Dedicated Hosting**

TO LEASE A DEDICATED SERVER WILL INCUR A MONTHLY CHARGE OF £90.00 (vat excl), PLUS THE RELEVANT BANDWIDTH CHARGES AS QUOTED ABOVE FOR THE SHARED HOSTING OPTION.

### **Server Specification**

Opteron 144 CPU - 64 bit.

2GB RAM- error correcting registered (i.e. fast and safe)

Twin Hard Drives - in RAID1 configuration (mirrored for data security)

2U high case.

## **EXTRA SERVICES**

The following services can be added to existing sites and will be charged on a monthly basis:

**Forum/Message board facility** - £15.00 per month. Sandbag will link a message board which can be customised to the look and feel of any existing site.

**Member sign up area** - £10.00 per month. This is an area where visitors may leave their details (the fields for which may be specified by the client). A database is held on the server for the site with all member details.

**Member management area** - £10.00 per month. This is an area which may be interrogated by the client for any member details.

**Content/community management** - £10.00 per month. This is an area whereby key areas on the main site may be updated very quickly and efficiently from an admin area provided by Sandbag – for example News areas may be updated, jpegs may be uploaded to the gallery area. This avoids issues with FTP access for information that needs to be updated on a regular basis

**Mailout facility** - £5.00 per month. Whenever information is to be sent out to the fanbase (i.e the details from fans collected and held on the server), this facility allows a designated person to go to the mailout area, type in the message and send it to the entire database. Please be aware that the sending of bulk e-mails to th

**Audio streaming** There will be a nominal charge of £10.00 to set audio streaming up within a site every time a new file is uploaded and streamed by Sandbag. Please be aware that streaming from a website will increase the bandwidth used.

**Video streaming** There will be a nominal charge of £10.00 to set video streaming up within a site every time a new file is uploaded and streamed by Sandbag. Please be aware that streaming from a website will increase the bandwidth used.

### **On-Line Shopping**

Sandbag can provide all our clients with a bespoke on-line shop, manufacture product which can be stored within the Sandbag warehouse and offer pick pack and despatch services with aftersales care. The on-line shop is tailor made to link seamlessly from a clients website with full admin and stock control facilities. This is all charged on a percentage basis. Please contact [mel@sandbag.uk.com](mailto:mel@sandbag.uk.com) for further details

**To see all the other services provided by Sandbag please visit [www.sandbag.uk.com](http://www.sandbag.uk.com) or e-mail [mel@sandbag.uk.com](mailto:mel@sandbag.uk.com) for any queries.**